

ADVANTAGES OF AUTOPAY

- ✓ It's easy, convenient and fast
- ✓ No waiting in line
- ✓ Saves you time — your monthly payment is processed automatically
- ✓ No postage or check — Save the hassle of writing a check every month, paying postage and getting it mailed on time
- ✓ Avoid late payments and past due bills — Whether you're home or away, this service keeps your payments on time since the payments are already scheduled for you
- ✓ Eliminate paperwork — If you choose to go paperless, you produce less paperwork and receive fewer bills in the mail since your bill is emailed each month and accessible through SmartHub
- ✓ Help streamline your finances — Especially when you are distracted by other events going on in your life

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For more information on AutoPay, visit our website at victoryelectric.net



MOMENT OF PANIC THAT YOU FORGOT TO PAY YOUR ELECTRIC BILL?

WORRY NO MORE
AND PAY YOUR BILL
THE EASY WAY WITH

AUTOPAY



PAY YOUR BILL THE EASY WAY WITH AUTOPAY



WHAT IS AUTOPAY?

A no hassle solution for paying your monthly electric bill. AutoPay is a recurring payment program that pays your monthly electric bill directly from the financial institution and account or card of your choice on the bill's due date.



HOW DOES IT WORK?

Per normal, you will receive your electric bill on a monthly basis. When enrolled in AutoPay, your statement will display "[**\$**] TO BE DRAFTED ON [DATE]" in the amount due box. You can also opt for paperless billing and receive your bill electronically. You will receive an email or text message stating the amount due and that your detailed bill is ready to view in SmartHub. With both methods, you will have time, typically a couple weeks, to contact us with any questions or concerns before the amount due is drafted from your account on the due date. Credit/debit card transactions are limited to \$2,500.



HOW DO I SIGN UP FOR AUTOPAY?

Call or stop by our office and a Victory Electric member service representative will be happy to help you set up your AutoPay account. AutoPay can also be set up from the convenience of your home or office via SmartHub with these simple steps.



CAN I CANCEL AUTOPAY?

Absolutely! If you are not pleased with the AutoPay, give Victory Electric a call or visit SmartHub to cancel. If you should need to temporarily suspend AutoPay, just contact us or visit SmartHub prior to the payment date on your bill. You can then pay by cash or check. If your credit/debit card expires, you get a new card, or you change bank accounts, it can easily be changed in SmartHub.



IS IT SECURE?

Data breaches make headlines, but online banking and payment systems are no less secure than leaving a check in an unguarded mailbox. In fact, your accounts may be better protected through the encryption techniques used to secure members' information.



The AutoPay promotion is a ONE-time offer for Victory Electric members who have not participated in AutoPay in the last 12 months. Members will receive a ONE-time \$10 bill credit for signing up for AutoPay, via SmartHub or at our office in Dodge City.