



Your Electric Bill Explained

If you are a homeowner, business owner, or even an apartment/house renter, you receive a monthly electric bill. Like many other people, you likely don't give a second thought to the itemized charges; simply glancing at the total amount due, paying it, and going on about your day.

Victory Electric wants your bill to be as clear and understandable as possible. We know your electric bill contains a lot of technical information that can be overwhelming and confusing. That's

why we've provided this tool to walk you through the information presented on your electric bill so you have a better understanding of exactly what you pay for each month.

The bill itself contains more than just the amount you owe. It breaks down the individual line items making up the total and how much electricity you used in the past 13 months. This information helps you track consumption and look for ways to conserve.

If you have additional questions about billing or payments, please contact one of our member service representatives at 620.227.2139.



A Touchstone Energy Cooperative

0002122314

Victory Electric Cooperative Assoc., Inc.
3230 N. 14th
PO Box 1335
Dodge City KS 67801

Office & 24-HOUR EMERGENCY numbers: 620-227-2139 or 800-279-7915
OFFICE HOURS 8:00 A.M. - 5:00 P.M. MONDAY - FRIDAY

10772 1 AV 0.380
JOHN DOE
3230 N 14TH AVE
DODGE CITY KS 67801-2390

4 10772
C-25 P-26

Bill Date: 04/09/2019 Account # 212231 Page 1 of 2

CURRENT MONTH ENERGY CHARGE		AMOUNT
Energy Charge	332 KWH @ 0.111778	37.11
Energy Cost Adj	332 KWH @ -0.00844	-2.80
Service Availability Charge		15.00
Ford County Tax 1.15%		0.60
Dodge City Tax 1.0%		0.52
Dodge City Franchise Fee 5.0%		2.47
Current Month Energy Charge		52.90

ACCOUNT SUMMARY		AMOUNT
Previous Balance		60.05
Payment Received 03/28/2019		-60.05
Total Current Month Energy Charge		52.90
Deposit Balance \$150.00		
Total Monthly Energy Charge		52.90
Total Amount Due By 04/28/2019 Before 5 PM		52.90
Late Payment Charge After 04/28/2019		1.04
Total Amount Due After 04/28/2019		53.94

Meter Number	Pres Read	Prev Read	Mult	KWH Used	Days	Amount	Cycle
V110832	54064	53732	1.0	332	31	\$2.90	3

Map Number	Pres Date	Prev Date	Bill Type	Rate Schedule	Rate Code	Voting Dist
3230 N 14TH AVE	04/01/2019	03/01/2019	Regular	Domestic - Urban	D3	10

KWH Used One Year Ago	Amount Billed One Year Ago
0	0.00

Account Number: 212231

Account Number	Meter Number	Service Address	Total Amount Due Before 5 PM Do Not Pay
212231	V110832	3230 N 14TH AVE	If Paying After Pay .00
			\$52.90 TO BE DRAFTED ON 04/28/2019

1604800021223140000052900000053944040920193

2. KWH USAGE HISTORY

Number of Days This Period: 31

Current Month's Average KWH Per Day: 11

Comparisons	Days	kWh	Avg Hi Temp	Avg Lo Temp
Current Month	31	332	51.0	29.0
Last Month	28	401	40.0	18.0
One Year Ago	30	0	0.0	0.0

Our efforts to decrease the cost of wholesale power paid off. In January & February, you received a \$0.01/kWh rate reduction. This month, the trend continued with a \$0.01/kWh ECA credit. This is an average rate decrease of 8% compared to previous years. Learn more at victoryelectric.net.

Account Number: 212231

6. Total Amount Due Before 5 PM Do Not Pay

If Paying After Pay .00

\$52.90 TO BE DRAFTED ON 04/28/2019

PLEASE NOTE ANY CHANGES IN YOUR MAILING ADDRESS AND/OR PHONE NUMBER

New Address (Street No. and Name or P.O. Box No.)

Additional Address Line (if needed)

City State Zip

New Phone ()

MAKE SURE THIS ADDRESS SHOWS THROUGH THE WINDOW OF THE RETURN ENVELOPE PROVIDED

Your payment and any returned checks may be processed electronically. Make Payable to:

Victory Electric Cooperative Assoc., Inc
PO BOX 1398
DODGE CITY KS 67801-1398

- 1. GENERAL ACCOUNT INFORMATION**
If your contact information changed or you have a new phone number or email address, please contact us to update your account.
***Email addresses used for account purposes and never sold or released to third parties.
- 2. YOUR ENERGY EXPLAINED**
If your bill seems high, it often can be explained by the information presented in the kWh use history chart. The chart displays your average daily kWh and average high/low temperature to show how weather affects consumption. The 13-month use history also allows you to compare your current bill with the previous month's use and last year's use for the same month.
- 3. NEED TO KNOW**
This section includes important messages about your utility bill or cooperative news and events.
- 4. ACCOUNT AND METER DETAILS**
Summarizes account, billing and meter information.
 - » **Multiplier:** A factor used to calculate billing determinants, such as kWh and kW, for commercial members.
 - » **Cycle:** Internal code that determines when a bill is processed and due. Several factors help determine cycles including meter location and service characteristics.
 - » **Map Number:** Pinpoints the exact location of your meter in our mapping system.
 - » **Bill type:** Can be a REGULAR monthly bill or a FINAL bill (any outstanding balance owed after an account is closed.)
 - » **Rate schedule:** Identifies your billing rate tariff.
 - » **Rate code:** A code used internally to differentiate types of service characteristics within a rate schedule.
 - » **Voting district:** Your board voting district for trustee elections.
- 5. ACCOUNT SUMMARY**
This box details any outstanding balance due, the previous payment applied, deposit (if applicable), current charges, payment due date, and the total amount due if the payment is late.
 - » Bills are mailed around the 10th of the month. All bills are due either the 28th or 29th of every month. If the due date falls on a weekend or holiday, the bill is due the next business day by 5 p.m. Payments received after 5 p.m., on the due date are charged a late fee of two percent on the past due amount. If you cannot pay your bill by the due date, call us to discuss payment assistance or payment arrangement eligibility.
- 6. AUTOPAY, BUDGET AND FINAL BILLS**
If you choose to opt-in to either the AutoPay or budget billing payment option or are receiving a final bill, it will be indicated here.
- 7. CHOOSE HOW YOU PAY**
If mailing your payment, return this perforated portion with the payment.
- 8. REVERSE SIDE OF YOUR BILL**
Please note the reverse page of the billing statement contains important information such as office contact information, payment locations, descriptions of fees and penalties, change of address/contact information field, and more. It also lists other free payment options available.
*** Instead of mailing your payment, save a stamp and choose an alternative, FREE way to pay your bill over the phone or online through SmartHub.

9. Decode your charges

ENERGY CHARGE

The kilowatt hour (kWh) energy charge is designed to recover variable costs, including the cost of power from our power providers, environmental and conservation efforts, capacity requirements, and more. The energy charge is determined by multiplying the total amount of electricity consumed during the billing period, measured in kWh's, by the energy charge rate. Wholesale energy and capacity costs are about 70 cents of every dollar you pay.

ENERGY COST ADJUSTMENT

The ECA is a pass-through variable fee or credit for when wholesale power costs from our power provider either exceed, or fall below, the amount budgeted into energy rates. This allows the cooperative to respond to market fluctuations without implementing a rate change.

TAXES AND FRANCHISE FEE

All bills are adjusted by the amount of sales tax attributable to the sale of electric service for the service location, unless satisfactory proof of exemption is provided. Victory Electric collects and submits these taxes directly to the appropriate government agency. Franchise fees are set by municipal franchise tax ordinances. Victory Electric collects the tax from members living within the city limits and returns it to the municipal governments for our use of municipal streets, alleys, or public ways to deliver electricity. Victory Electric does not make a profit on the collection of these fees.

SECURITY LIGHT CHARGE

For members who have an outdoor security light on your property, this is a line item that reflects the monthly fee for the security light the cooperative installs and maintains for the member. Included in the charge is the kWh energy consumed by the light as well as any required maintenance such as changing the photoelectric eye or bulb.

DEMAND CHARGE

This charge is found on electric bills of members on commercial or industrial rate tariffs, and is the maximum amount of electric current your service used during any 15-minute period of time during the billing month, times a dollar amount per kilowatt (kW). Demand, measured in kW's, calculates the amount of energy flowing through your equipment at one point in time. The more kW's a members' equipment draws at that one point in time, the larger our equipment (transformer, meter, and wires) must be to support the maximum load of your electric service.

SERVICE AVAILABILITY CHARGE

The service availability charge covers the cooperative's fixed costs and is reflective of the investment in the poles, wires, transformers and other equipment it takes to provide you with electric service. It also supports fleet, facility and member service functions, such as line maintenance, substation upgrades, property taxes, right-of-way clearing, and general administrative responsibilities, and is similar to a customer charge other utilities use. Regardless of how often you flip on the light switch or TV, these costs are part of the bill you pay to ensure electricity is available whenever you need it. If one member uses only one kWh of electricity and another member uses 100 kWh's, Victory Electric still incurs the same cost to build the line, maintain the distribution system, and deliver electricity to both members. It takes just as much equipment to deliver one kWh as it does 100 kWh's of energy. This is why the monthly service availability charge is important to recover a portion of the cost to deliver electricity and help maintain the financial health of the cooperative.

» **Why is the service availability charge different for residential, commercial, industrial and other rate class members?** Different kinds of electric users require different configurations of lines, transformers and substations. Each configuration bears different costs, which are allocated appropriately to each rate class. That way no rate class is paying for the needs of another, which is fair and equitable to all members.